SECTION 1612(3) REPORT

Progress Report on Implementation of Pharmacy On-Line Claims Adjudication System

First Health Services, Inc., successfully implemented an on-line claims adjudication system on July 5, 2000. The contract period is April 1, 2000 through September 30, 2002 with the option of 3 one-year extensions. The total amount of the contract award is \$8,089,121. All contract programs have been implemented. The Point of Sale Study that addressed the savings accrued to pharmacies as a result of point of sale was completed. The Department continues to work with Muse Associates, Inc., to complete two additional studies. A report to address feasibility of a mail order program, and a report to review the advantages and disadvantages of having First Health pay all pharmacy for QHP beneficiaries will be completed by the end of November 2001. The Department is working closely with Muse and First Health to finalize these studies.

Following are the timeframes for the major developmental tasks remaining in the contract.

November 30, 2001 Complete report on the feasibility of a mail

order program.

November 30, 2001 Complete study results regarding

advantages/disadvantages to having First Health

Services, Inc., pay pharmacy claims for

beneficiaries enrolled in Qualified Health Plans.

11/02/01